

## FAQ

### Film: *Final Destination + Scavenger Hunt*

Thursday 05 March 2020

Secret Location

#### IMPORTANT EVENT INFORMATION

##### **What time will the event start? Where do I go?**

The scavenger hunt will begin at **17.30** and will kick off from the Pyramid at Anderston, 759 Argyle Street, Glasgow G3 8DS. The Pyramid is a five-minute walk from Anderston Train Station and a 15-minute walk from the City Centre.

Once you arrive at the registration venue you will exchange your ticket for a wristband and information booklet. Please note that if you lose your wristband you will be denied entry to the secret location.

You have until **18.00** to register for the scavenger hunt but please buy your ticket in advance.

The doors to the secret location will open at **18.30**. For anyone not wishing to participate in the scavenger hunt you will be notified of the secret location by **19.45**.

##### **What time will the film actually start?**

*Final Destination* will begin at:

Thursday 05 March 2020 at 20.30

We recommend that you aim to get to the secret location by 20.00 to give you enough time to grab a drink and take your seat.

Please be aware there are no adverts or trailers and the film will start at the advertised time.

##### **When will the film end?**

*Final Destination* is 1 hours and 38 minutes long and will finish at approximately 22.10.

##### **When will I be required to vacate the venue?**

The audience will be asked to vacate the venue by 22:30.

##### **Do I have to walk during the scavenger hunt?**

The scavenger hunt does require participants to walk and is designed to last approximately 60 minutes on foot. We have made every effort to ensure that the selected route is fully accessible but if you have any concerns or questions please email [access@glasgowfilm.org](mailto:access@glasgowfilm.org) with your accessibility requirements.

The secret screening space is fully accessible. Wheelchair spaces must be booked in advance through GFT.

### **Will I need a smart phone to take part in the scavenger hunt?**

Yes, at least one member of your group will require a smart phone. Your scavenger hunt clues will be available in the form of QR Codes which can be scanned by the default apps on most smart phones. To scan on an iPhone/ Android phone:

- Open the Camera app from the Home screen, Control Center, or Lock screen.
- Hold your device steady for 2-3 seconds towards the QR Code you want to scan so that the QR code appears in the viewfinder of the camera app.
- Tap the notification to open the link associated with the QR code.

Please note some versions of Android phones may require you to enable Google Lens. If you are completing the scavenger hunt in a group, only one member of the group needs to scan each clue.

### **Will there be scare actors along the route?**

Along the scavenger hunt you will encounter actors employed by the Glasgow Film Festival. These actors are instructed to interact with you and help you along your way. If you have any questions about this element of the scavenger hunt, please speak to one of the registration team members before you set off.

### **Will the venue be outside?**

The scavenger hunt will take place entirely outside, although some stops will give you the chance to take a break indoors.

Please ensure you are wearing comfortable, warm clothes and shoes and keep all loose items to a minimum. We would advise against high heels due to uneven surfaces throughout the route.

Once you reach the secret location the film screening will take place completely indoors.

### **What do I do if I get lost?**

If you get lost or need help please call the event hotline on: **07873 310 535**.

Remember, if you're having trouble finding the secret venue you will be notified at 19.45 to make sure you don't miss the film.

Please note, the above number will only be monitored from 17.30 to 20.30 on Thursday 5 March.

### **What if I don't want to take part in the scavenger hunt?**

Don't worry. If you would prefer to not take part in the scavenger hunt you can still enjoy the film. All ticket holders will be notified of the secret location by 19.45 on the evening of the event.

### **Where can I collect my tickets from?**

Tickets can be collected from any of our festival box offices (GFT, CCA or Cineworld Renfrew Street) up until **15.30** on Thursday 5 March, after which they will be available

from the registration venue. Please collect your tickets in advance of the scavenger hunt starting at 17.30 as you will need to present this to the festival staff before you begin.

Opening times for the festival box offices may vary, please check our website for the most up-to-date information.

**Will there be food at the event?**

There will be snacks available to purchase from the bar area before the film.

**Will there be alcohol for sale at the event?**

Yes, there will be a licensed bar within the event area with a range of alcoholic and non-alcoholic beverages.

**Are there any age restrictions for this event?**

*Final Destination* is a certificate 15, however due to alcohol being sold on the premises, no one under 18 will be admitted. If you are lucky enough to look under 25 you will be asked to prove that you are aged 18 or over before you are given access to the event. In addition, please note there will be security on the premises who will be checking for valid identification and will be conducting bag checks.

**Will there be a smoking area?**

Smoking, vaping or use of e-cigarettes will not be allowed anywhere inside the venue. Please be aware if you do not follow these rules, it may result in you be asked to leave the event.

**Can I reserve a seat?**

All seats are unreserved, unless otherwise stated.

**Are latecomers admitted?**

Late entry to the event is at the discretion of the Event Manager. The Event Manager reserves the right of admission and their decision is final.

**What is your refund policy?**

Full details on our ticketing terms and conditions can be found on our website.