

FAQ

Romantic Comedy + Live Score by Summer Camp Saturday 7 March 2020 Òran Mór

Where is the event taking place?

The event will take place at Òran Mór, downstairs in The Venue

What time will the event start?

Doors open at **1900hrs**, and the film and concert will start at **20.00hrs**. Audiences should take their seats no later than 10 minutes prior to the start time.

Please be aware that there will be no adverts or trailers, the film and concert will start at the advertised time.

When will the film end?

Romantic Comedy + Live Score by Summer Camp is 1 hour and 18 minutes long and will finish at approximately 21.20.

When will I be required to vacate the venue?

The audience will be asked to vacate the venue by 22:00 at the latest. Due to licensing laws under 18s are not permitted in the venue.

Where can I find information about access to the venue?

There is detailed information on transport, parking and disabled access available on our website www.glasgowfilm.org/gffvenues

Wheelchair spaces must be booked in advance through the GFT Box Office.

Please e-mail access@glasgowfilm.org if you have any accessibility requirements.

How do I access the venue?

The venue can be accessed from the downstairs entrance of Òran Mór, at 731-735 Great Western Road, G12 8QX. To access the space, please head to the Òran Mór Brasserie entrance and go down the stairwell to the right of the door. You will be asked to show your ticket upon entry to the venue.

Where can I collect my tickets from?

Tickets can be collected from any of our festival box offices up to **two hours** before doors open, after which point they are available from the screening venue **one hour** before doors open.

Opening times for the festival box offices may vary, please check our website closer to the time for the most up-to-date information.

Will you be selling tickets at the door?

If the event does not sell out, then tickets will be available to buy on the door. However, we have held similar events to this one before and they have nearly all sold out. We advise you to book your tickets online as soon as possible.

Will there be food at the event?

Food is not available to order in the downstairs venue, however there is a restaurant at the main bar, which is accessible around the corner from the top of Byres Road. Food from the main bar cannot be brought down to the downstairs venue.

Will there be alcohol for sale at the event?

The Òran Mór is a fully licensed venue which will have a bar running throughout the event.

Are there any age restrictions for this event?

Due to venue licensing laws, no-one under the age of 18 will be allowed access to the venue. If you are lucky enough to look under 25 you will be asked to prove that you are aged 18 or over.

Will there be a smoking area?

Smoking, vaping or use of e-cigarettes will not be allowed anywhere inside the venue. Please be aware that if you do not follow these rules, it may result in you being asked to leave the event.

Can I reserve a seat?

All seats are unreserved, unless otherwise stated.

Are latecomers admitted?

Late entry to the event is at the discretion of the Event Manager. The Event Manager reserves the right of admission and their decision is final.

What is your refund policy?

Full details on our ticketing terms and conditions can be found on our website.