

FAQ

Film: Bill & Ted's Excellent Adventure

Screening at Buchanan Galleries

Wednesday 27 February 2019

What time will the event start?

The doors will open from **20:30 to 20:45**.

- The doors policy is strict, please ensure you arrive on time as you might be denied access to the event after 20:45.

What time will the film actually start?

Bill & Ted's Excellent Adventure will start at 21:20.

What will be happening at the event in addition to the film screening?

You will be able to purchase alcoholic and non-alcoholic drinks from the bar in the event area, interact and take photos with performers in costume and then watch the film.

How will the access be managed?

Entry to the event will be via Buchanan Galleries' Sauchiehall Street doors (next to Monki and Jessops).

Wristbands will be distributed upon arrival and will need to be worn at all times during the event. Please only remove the wristband when you are leaving at the end of the event, as our staff and volunteers have been instructed to block access and escort out of the Buchanan Galleries anyone not wearing a wristband.

When will the film end?

Bill & Ted's Excellent Adventure is 1 hour and 29 minutes long and will finish at approximately 23:00.

When will I be required to vacate the venue?

You will be asked to vacate the venue at 23:00.

Where can I collect my tickets from?

Tickets will be available to collect or buy from the Glasgow Film Festival Box Office at Glasgow Film Theatre: <http://glasgowfilm.org/plan-your-visit>

All information on films and how to book tickets can be found at:

<http://glasgowfilm.org/glasgow-film-festival/whats-on/all>

Ticket sales and collection at the GFT Box Office end at 18:30 on Wednesday 27 February. Ticket collection will be available at Buchanan Galleries (via the Sauchiehall Street entrance) only between **20:30 to 20:45**. We advise you collect your ticket from GFT in advance of the event date.

Will you be selling tickets at the door?

If the event does not sell out, then tickets will be available to buy on the door. However, we have held similar events to this one before and they have nearly all sold out. We advise you to book your tickets as soon as possible.

Where is the event taking place?

The event will be taking place at Buchanan Galleries in the North Atrium (outside John Lewis). Access to the event is via the Sauchiehall Street doors, next to MONKI and Jessops (Access only between 20:30-20:45)

You can find out more information here:

<https://buchanangalleries.co.uk/your-visit/centre-map>

And GFT website:

<https://glasgowfilm.org/glasgow-film-festival>

Where can I find information about access to the venue?

There is detailed information on transport, parking and disabled access available on our website:

<http://glasgowfilm.org/glasgow-film-festival/visiting-the-festival/access>

Wheelchair spaces must be booked in advance through GFT.

Please e-mail access@glasgowfilm.org if you have any accessibility requirements.

Will there be food at the event?

No, there will be no food at this event. No outside food or drinks will be allowed inside the event area.

Will there be alcohol for sale at the event?

Yes, there will be a licensed bar in the event area selling a range of alcoholic and non-alcoholic beverages.

Are there any age restrictions for this event?

Bill & Ted's Excellent Adventure is a PG, but due to alcohol being served at the location, no one under the age of 18 will be admitted. If you are lucky enough to look under 25 you will be asked to prove that you are aged 18 or over before you are given access to the event.

In addition, please note there will be security on the premises, who will be checking valid identification and conducting bag checks. Please be aware any alcohol brought to this event will be confiscated and may result in you being asked to leave the event.

Will there be a smoking area?

Smoking, vaping or use of e-cigarettes will not be allowed anywhere inside the venue. Please be aware if you do not follow these rules, it may result in you be asked to leave the event.

Please note there will be no access to a smoking area once you have entered the event.

Can I reserve a seat?

All seats are unreserved, unless otherwise stated.

Are latecomers admitted?

Latecomers will not be admitted after 20:45, as the doors will be closed for the duration of the event.

What is your refund policy?

Refunds will only be made in the case of cancellation of the event.

Who am I best to contact if I have any further enquiries?

Should you have any further queries please contact: specialevents@glasgowfilm.org