

Frequently Asked Questions

Attack on Titan: The Roar of Awakening at a Secret Location

Monday 26 February (buses leave GFT at 17.30)

What time will the event start?

There will be buses transporting all ticketholders to the secret location from outside the main entrance to GFT on Rose Street.

The buses will arrive from 17:20 onwards, and will depart staggered from 17:30. You will be emailed with your allocated bus number and bus time. You will need to show your ticket before boarding the bus. We kindly ask the audience to turn up on time as buses will not be able to wait for latecomers.

The journey from GFT to the Secret Location is approx. 40 minutes long. *Please note: exact journey time depends on traffic.*

What time will the film actually start?

Once at the secret location, *Attack on Titan: The Roar of Awakening* will begin at 20:20. Audience should take their seats approximately 15 minutes prior to this.

What will be happening at the event in addition to the film screening?

Please come dressed comfortably with sensible shoes, and be ready to explore the secret location. Please also make sure you have cash available, should you wish to purchase any drinks that will be available at the venue.

When will the film end?

Attack on Titan: The Roar of Awakening is 2 hours long and will finish at approximately 22:20.

When will I be required to vacate the venue?

The audience will be asked to board the bus to be transported back to GFT after the film. Return buses leave from the Secret Location from 22.40.

Please be aware that the buses will only take you back to GFT at the end of the event. As the buses arrive back at GFT close to midnight, many of the city bus and train services will have terminated so you may be required to walk home, or book a taxi.

Please note GFT will be closed upon arrival.

Who is running the event?

Anime Limited and Experience12 are running the event. Glasgow Film is handling ticket sales and promotion of the event.

Where can I collect my tickets from?

Tickets will be available to collect or buy from the Glasgow Film Festival Box Office at Glasgow Film Theatre:

<http://glasgowfilm.org/plan-your-visit>

All information on films and how to book tickets can be found at:

<http://glasgowfilm.org/glasgow-film-festival/whats-on/all>

Please note that there will be a maximum of 4 tickets that can be purchased per transaction.

You MUST collect your ticket before 16:00 on Mon 26 Feb.

Will you be selling tickets at the door?

If our event does not sell out, then tickets will be available to buy up until **16:00** from the GFT Box Office. However, we have held similar events to this in the past and they have nearly all sold out. We advise you to book your tickets, and collect them, as soon as possible.

Where is the event taking place?

The event will be taking place at a secret location that the audience will be transported to on buses from the GFT, Rose Street. Please ensure you are wearing comfortable, warm clothes and shoes and keep all loose items to a minimum. We would advise against high heels due to uneven surfaces at the Secret Location.

Where can I find information about access to the venue?

For access information for the secret location, please call Box Office on 0141 332 6535. Wheelchair spaces must be booked in advance through GFT.

Please e-mail access@glasgowfilm.org if you have any accessibility requirements.

This event is organised by Experience12 and promoted by GFF.

Should you require specific access, please let us know as soon as possible via the email address access@glasgowfilm.org.

Please note that some of the activities at the Secret Location are not wheelchair accessible.

Will there be food at the event?

Complimentary popcorn will be available at the venue.

Will there be alcohol for sale at the event?

Yes, there will be a licenced bar at the venue with a range of alcoholic and non-alcoholic beverages. If you are lucky enough to look under 25 you will be asked to prove that you are aged 18 or over before buying alcohol.

Are there any age restrictions for this event?

The Roar of Awakening is a certificate 15. No-one under the age of 15 will be admitted.

Can I reserve a seat?

All seats are unreserved, unless otherwise stated.

Are latecomers admitted?

The last bus will leave by 17:40 sharp, so any latecomers will not be able to take part in the event.

What is your refund policy?

Refunds will only be made in the case of cancellation of the event.

Who is best to contact if I have any further enquiries?

For any other information or assistance you should contact:

programme@glasgowfilm.org.